

II. MEANINGFUL ACCESS: FOUR-FACTOR ANALYSIS

1. The number or proportion of LEP persons in the service area who may be served or are likely to require the City of Calhoun services.

The City of Calhoun's staff reviewed the 2000 U.S. Census Report and determined that 514 persons in Henry County [2.5% of the population] speak a language other than English. Of those 514 persons 174 [0.8%] have limited English proficiency; that is, they speak English "not well" or "not at all", this is only 0.8% of the overall population in Henry County. In Henry County, of those persons with limited English proficiency, 177 speak Spanish, 290 speak Indo-European, and 39 speak Asian and Pacific Island languages.

More specifically related to the City of Calhoun, staff reviewed the U.S. Census Bureau's 2010-2014 American Community Survey and determined that an estimated 5 people in the City of Calhoun [1.4% of the population] speak a language other than English. Of those 5 persons, none are reported to have limited English proficiency.

2. The frequency with which LEP persons come in contact with the City of Calhoun services.

The City of Calhoun staff reviewed the frequency with which office staff have, or could have, contact with LEP persons. This includes documenting phone inquiries or office visits. To date, the City of Calhoun has had no requests for interpreters and no requests for translated program documents. The office staff has had no contact with LEP persons.

3. The nature and importance of services provided by The City of Calhoun, Missouri to the LEP population.

There is not a large geographic concentration of any type of LEP individuals in the service area for the City of Calhoun. The overwhelming majority of the population, 98.6% speaks only English. As a result, there are few social, service, professional and leadership organizations within the city limits of the City of Calhoun that focus on outreach to LEP individuals. The City of Calhoun staff is most likely to encounter LEP individuals through office visits, phone conversations, notifications from staff and attendance at meetings.

4. The resources available to the City of Calhoun, Missouri, and overall costs to provide LEP assistance.

The City of Calhoun reviewed its available resources that could be used for providing LEP assistance, which of its documents would be most valuable to be translated if the