

# Well and Water System Disinfection

This brochure contains a step-by-step procedure for performing a simple disinfection of wells and water (plumbing) systems using chlorine bleach (sodium hypochlorite). Please read the entire brochure before starting any well disinfection. If you are not comfortable with this procedure, or for complex water systems or severe contamination problems, a licensed well contractor or pump installer can disinfect your well and water system for you.

## What is Disinfection?

Contaminated drinking water may contain harmful bacteria, viruses, or other microorganisms that can make you sick. Disinfection is one process of killing or inactivating microorganisms to make water safe for drinking. Disinfection can also eliminate nuisance bacteria that can cause unpleasant tastes and odors.

## What Causes Well and Water System Contamination?

A well or water system may become contaminated with harmful bacteria and other organisms when the well or plumbing is open to the environment during construction, repair, or routine maintenance. A well may also become contaminated if the well casing is deteriorated or damaged, if the pitless adapter is deteriorated, or if the well is flooded. Contamination problems can also be caused by improper plumbing connections between water treatment devices and wastewater piping, between the potable water plumbing and heating/cooling systems, or other cross connections.

## How Often Should a Well be Tested?

Typically, a well should be tested at least once a month for “coliform bacteria,” or whenever there are changes in the water’s taste, odor, or appearance. The coliform bacteria test analyzes for a number of bacterial species. Most of these are not harmful, but a few are. Their presence indicates that surface contamination has found its way into the well, and disease organisms may also be present. The presence of *E. coli* or fecal coliform represents a more serious health risk and any water use should be strictly limited to nonpotable uses (not used for drinking, cooking, or human contact).

Water samples should be analyzed for coliform bacteria by a certified laboratory.

## When Should a Well Be Disinfected?

Well disinfection should be performed:

- When water testing indicates the presence of coliform bacteria.
- When the well has been near flood waters.
- After installation or repair of plumbing pipes and fixtures, e.g., softeners, faucets, and filters.

- After well or pump repairs.
- When iron or sulfur bacteria reduce the water supply capacity of the well or cause taste and odor problems.
- During startup of seasonal wells where plumbing, wells, or pumps have been disconnected, or the water system has otherwise been drained or opened.

Well disinfection will **not** solve the following problems:

- When contamination is originating from a continuous source such as a septic system or an animal feedlot.
- When a well or plumbing system is improperly constructed, located, or damaged and in need of repair (disinfection should follow repair work).
- If the contaminant is nitrate, arsenic, fuel, pesticides, or other chemicals.

## Safety Precautions

### ELECTRICAL SAFETY

EXTREME CAUTION is advised when disinfecting a well, as you often will be working with electricity and water. Electricity can kill you. **If you are not acquainted with working with electricity, seek professional advice.** Your safety precautions should include:

- Turn off the pump circuit breaker before removing the well cap and while working on the well.
- While the breaker is off, examine for chafed wire insulation or missing wire nuts and repair as necessary.
- Wear rubber soled shoes or boots, preferably waterproof.



### CHEMICAL SAFETY

Severe eye damage may result from contact with bleach or chlorine solution.

- Always follow the manufacturer's use and safety directions.
- Avoid eye and skin contact. Wear protective goggles or a face shield and rubber gloves when working with the bleach or chlorine solution. Handle and dispose of chlorine with care.
- Do not mix chlorine with other chemicals, as mixing chemicals may form harmful gases.
- Do not leave bleach bottles lying around – ingestion of bleach is the most common cause of poisoning of children in the U.S.

### RESPIRATORY SAFETY

Underground well pits pose an extreme hazard, as they frequently contain a build-up of toxic gases or simply lack enough oxygen to sustain life. Access is limited, making quick escape difficult.

- If your well is located in an underground well pit, **DO NOT ENTER IT.** Death can occur even in a shallow well pit.
- Leave disinfection of wells in pits to professional, licensed well contractors, or pump installers.

- Harmful gases may be generated during disinfection. Avoid inhalation of fumes and make certain that enclosed spaces such as well rooms have adequate ventilation before starting disinfection.

## **Procedure for Disinfection of the Well and Water System**

The following procedure is for a well that has a submersible pump with either a removable well cap or a well seal with a threaded plug in it. See STEP 4 to determine whether you have a well cap or a well seal. If the well has a sanitary seal, this procedure can only be attempted if a removable threaded plug in the sanitary seal allows access into the well. If your well has a type of pump other than a submersible pump, is located in a well pit, is a flowing well, or has a sanitary seal without a threaded plug, you should contact the State for advice or have your well disinfected by a licensed well contractor or licensed pump installer.

### **STEP 1 - Isolate critical water system components**



► **Bypass water softeners and other water system components, such as the dishwasher and the washing machine, that may be damaged by chlorine prior to initiating this well disinfection procedure.**

Since water softeners, water filters, and other water treatment or water using devices may harbor organisms, it will be necessary to separately disinfect the softener and other devices. Water treatment devices should be disinfected separately according to the information provided by the

manufacturer or water conditioning contractor. If this information is not available, see the section on disinfecting water treatment equipment and water using devices at the end of this fact sheet.

► **Turn off and drain the water heater.** Use caution to avoid scalds or burns. Follow procedures as described by the manufacturer or plumber.

## **STEP 2 - Mixing a chlorine solution**

Diameter of Well in Inches	Depth of Well in Feet		
	0-50	51-100	101-200
2 or less	1/8 cup	1/4 cup	1/2 cup
3 - 4	1/2 cup	1 cup	2 cups
5 - 6	1 cup	2 cups	1 quart

This table indicates the amount of laundry bleach (6.0 percent sodium hypochlorite or 5.7 percent available chlorine) that should be used for well disinfection. Sodium hypochlorite is the disinfectant found in laundry bleach and is the recommended product for well disinfection. Since bleach loses its disinfecting capacity over time it is important that a fresh container be used. Do not use laundry bleach that contains any fragrance or other additive.

► **Place a large clean bucket near the well. Add 1 gallon of water and the amount of bleach indicated in the table to the left and mix thoroughly.**

For wells greater than 100 feet deep or with well casing diameters greater than 6 inches, mix the bleach with 2 gallons of water. For wells greater than 200 feet deep or with well casing diameters greater than 6 inches, increase the amount of bleach proportionately. After this solution is poured into the well, it will provide a chlorine concentration of at least 50 parts per million.

In situations where an initial disinfection has not worked, where there is considerable iron or other solids in the well, or where there is a significant nuisance bacteria problem, a more concentrated chlorine solution may be used. Multiply the quantities of chlorine listed in the table above by four and mix with 4 gallons of water (for example, a 4-inch diameter well that is 51-100 feet deep would need 4 cups of bleach mixed with 4 gallons of water). This will provide a chlorine concentration of at least 200 parts per million in the well and water system. **NOTE: Too strong a chlorine solution will reduce the effectiveness of disinfection.** If the chlorine concentration greatly exceeds 200 parts per million, it can actually make the water too alkaline and reduce the effectiveness of the disinfection process.

***WARNING: If your well has not been disinfected for many years, it may have considerable scale built up. Disinfecting with a strong chlorine solution can dislodge this scale and plug or damage your pump, and/or cause problems elsewhere in the plumbing system. You may wish to begin with a weaker solution of chlorine. If the water runs red or brown, pump it out on the ground surface without recirculating it back into the well as described in STEP 6. Once the color gets lighter, mix a new chlorine solution batch as described in STEP 2 and begin the process again.***

### STEP 3 - Electrical safety



► **Turn off electrical power to the pump by turning off the circuit breaker or unscrewing the fuse.** If the breaker or fuse box has a “lockout” hasp to prevent someone from accidentally turning on the water pump circuit breaker, use it. **Power should not be turned back on until STEP 6 or after the chlorine solution has been placed in the well.**

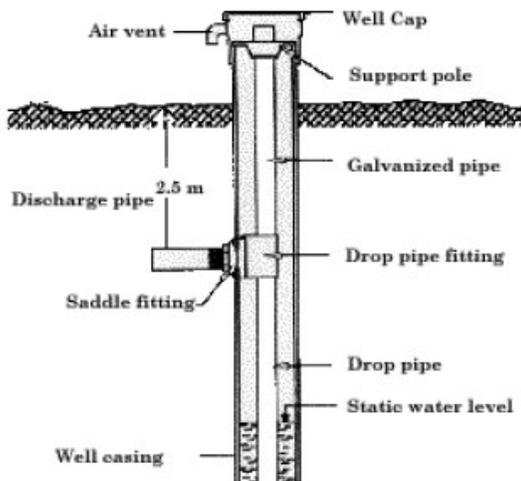
### STEP 4 – Opening the well



Do not place well components directly on the ground. Determine whether your well has a well cap or a well seal. A well cap overlaps the top of the well casing and is held in place with bolts or set screws. A sanitary seal fits tightly within the very top of the well casing. Only a professional should remove a sanitary seal. If a well has a well cap, the discharge pipe from the well is usually underground. If the well has a well seal, the discharge pipe from the well is usually through the top of the well. If you are unsure as to whether your well has a well cap or a well seal, you should seek professional advice.



**With electrical power off, open the well.**  
► **If your well has a well cap, remove the bolts along the outside edge of the top of the well cap for newer models, or loosen the set screws on the side of the cap for older models and lift off the cap. Gently lift the wires/wire nuts out and pull to the side. Do not pull on the release cable or pull the pipe for the pitless adapter and pump. Check for damaged wires/wire nuts. Be careful not to loosen any connections.**



Wells with pitless units have the casing extending up above the ground surface. Wells which have pitless adapter units have a cap that sits down over the well casing (sometimes they have three little set screws on the side of the cap to secure it). If your water pipe(s) and electrical wires come out of a metal plate on top of the well, which has four bolts in it, you have what is called a *sanitary seal* (see figure below). The pump and pipe hang on a sanitary seal, so do not loosen the bolts and raise this unless you know what you are doing. Instead you can access the well through the vent pipe.



► If your well has a well seal with a threaded plug, you can remove the plug and pour the chlorine solution through the hole. Or you can unscrew the breather vent and use this opening. Be sure to replace the vent securely after the disinfection process. If there is no threaded plug in the well seal, you should have the well disinfected by a licensed well contractor or licensed pump installer. The well seal has bolts that compress the seal. Loosening the bolts too far may cause a portion of the seal or the pump to fall into the well. **Do not remove or loosen the bolts. Do not remove the well seal.**

### STEP 5 - Adding chlorine to the well



► **Pour the mixture into the well and avoid spilling on any wire connections.** A funnel should be used for pouring the chlorine solution into small openings.

- Be careful not to splash/spill the concentrated solution.
- Wear gloves and goggles.
- Do not use a siphon.

## **STEP 6 - Recirculating chlorinated water**



Recirculating the chlorinated water mixes the water column thoroughly and distributes the chlorine. It helps to wash down the inside sidewalls of the well casing, pump wires, and drop pipe.

- ▶ **Turn on the power to the pump.**
- ▶ **Connect a clean garden hose to a nearby yard hydrant or an outside faucet. Run the water out of the hose in an area away from the well for approximately 10 minutes until the water runs clear.**

You may notice that the water coming from the garden hose turns red, yellow, or brown. This is due to the chlorinated water precipitating iron from the water. The chlorinated water may also dislodge scale or rust from the sides of the well casing. Scale, iron, manganese, or other precipitated minerals may form when the chlorine is added to the system. These solids can cause clogging of faucet aerators, valves, water solenoids, and equipment using filters. Run the water out on the ground until the water runs clear. Additional chlorine solution may need to be added to the well. **Do not start recycling water down the well until the water from the hose is clear.**

▶ **When the water coming from the garden hose is relatively clear, turn the water off, place the garden hose into the top of the well casing and run water into the well. After the chlorine smell is first detected from the garden hose, recirculate the water back into the well for about two hours. It is best to **surge** the well during the process by starting and stopping the pump to help mix the chlorine deeper into the well.** You can use chlorine test papers, such as those commonly used to check the chlorine in swimming pools, to provide a visual indication that chlorine is present.

▶ **Turn off the power to the pump. Remove the garden hose from the well casing and replace the well cap or threaded plug in the well seal.**

*Do not run discolored water through the household plumbing, and do not run it into a septic system. Since a strong chlorine solution may harm vegetation, dispose of the chlorinated water away from sensitive plants. Do not discharge water into a lake or stream as this may harm aquatic life.*

## **STEP 7 - Bringing chlorinated water to each faucet**



► Turn on the power to the pump. Run chlorinated water through the entire plumbing system by running water to each fixture\* one at a time until you smell bleach (or use chlorine test papers available at pool supply businesses) and then close the fixture. Do this for each fixture, including:

- Cold and hot water faucets.
- Toilets and shower/bath fixtures.
- Any outside faucets or yard hydrants

\*Faucet aerators may need to be removed if clogging occurs from precipitated iron or loosened scale.

► Leave the chlorinated water in the system a minimum of two hours and preferably at least six hours or overnight.

*WARNING: Chlorine can cause eye damage and skin irritation. In addition to not using the water for consumptive purposes, all potential water users need to be warned that a potentially dangerous concentration of chlorine is in the water system. Do not shower/bathe with water containing high levels of chlorine. You may wish to place a pail or bag over each faucet as a reminder.*

## **STEP 8 - Removing the chlorinated water**

► Run a garden hose from an outside faucet or yard hydrant to flush the chlorine out of the system. It can take 30 minutes to 24 hours or more to flush all of the chlorine from the well.

► Once the chlorine is gone from the well, open up each fixture one at a time until the chlorine smell is no longer present. This will purge the remaining chlorine from the water system. It should take just a few minutes to flush out the chlorine from the cold water lines. The hot water faucets will have to be run longer. In some cases, it may be quicker to drain the water heater(s) again. The small amount of chlorinated water flushed from the water pipes can be run into a septic tank.

*Do not run the chlorinated water into your septic system as this can kill many of the beneficial bacteria in the system. Also, the amount of water required to flush the well may hydraulically overload and damage the septic system. Since a strong chlorine solution may harm vegetation, dispose of the chlorinated water away from sensitive plants. Do not discharge water into a lake or stream as this may harm aquatic life.*

## **STEP 9 – Reconnecting water softeners and other water treatment devices**

- ▶ Return bypass valves to “on” or “service” position after following the manufacturer’s directions to disinfect these devices.
- ▶ Refill the water heater if applicable.
- ▶ Start the water heater.

## **STEP 10 – Testing your water**



Make sure the chlorine has been removed from the water system. It is recommended that a sample be collected a couple days after the well is disinfected. **Do not use the water for drinking, cooking, or food preparation until it tests free of coliform bacteria.** Follow the procedure for collecting a water sample given on the first page of this fact sheet.

## **Procedure for Disinfection of Water Softeners, Water Treatment Equipment, and Water Using Devices**

Water softeners, water treatment equipment, and water using devices, such as dishwashers and washing machines, may be damaged by excessive amounts of chlorine. However, the softener and other devices should be disinfected when there are bacteria problems in the plumbing. After step 8, follow the manufacturer’s instructions for disinfecting the particular unit you have. If the disinfection information is unavailable, the following steps can be used, as recommended by the Water Quality Association, a not-for-profit international trade organization representing the household, commercial, industrial, and small community water treatment industry. For further questions regarding this section, contact the association at (630) 505-0160 or visit the web site at [www.wqa.org](http://www.wqa.org).



### **1. Water Softeners**

- ▶ Keep unit on “bypass” until chlorine is flushed out of the system. To thoroughly disinfect the softener after all the chlorine is flushed from the system, add one-half cup bleach to the softener’s brine tank and run the unit through a regeneration cycle immediately.

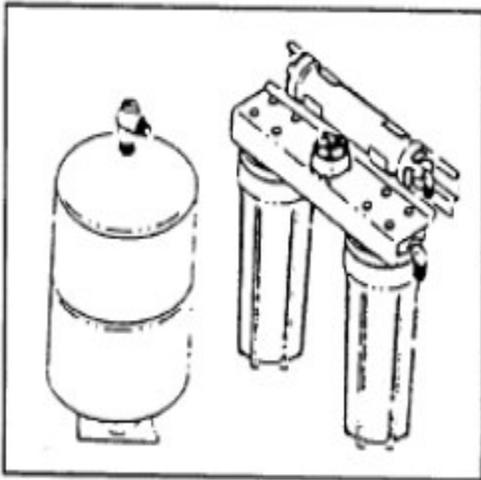


## 2. Water Filters

► For carbon filters and other cartridge water filters, remove and discard the old filter cartridge. Wash the sump and head with laundry detergent and bleach and rinse. Insert a new cartridge filter.

► For whole-house carbon tank filters or a water softener that contains carbon, empty the entire media bed. Thoroughly clean the empty unit inside and out with a laundry bleach and water solution. Re-bed the unit using new carbon or other media/carbon mix.

## 3. Reverse Osmosis (RO) Systems



► Turn off the water supply to the RO unit and open the RO faucet to relieve pressure and drain the RO storage tank.

► Remove and discard the pre- and postfilters and remove the RO membrane element. Clean and disinfect the filter sumps, the filter heads, and the RO membrane housing and end caps.

► Fill the first prefilter sump with water to within about 2 inches from the top and add 1 ounce (2 tablespoonfuls or 6 teaspoonfuls) of unscented laundry bleach (6.0 percent sodium hypochlorite or 5.7 percent available chlorine); carefully reassemble this first prefilter with the chlorine/water mixture but without its filter cartridge element in place.

► Reassemble all the remaining housings without their membrane element and filter cartridge elements in place.

► Open the water supply to the RO. Open the RO faucet and allow water to run until you can begin to smell the chlorine bleach. (If no chlorine bleach smell can be obtained, go back to bullet point three and increase the amount of laundry bleach added until a residual can be maintained throughout the system.)

► Close the RO faucet and allow the storage tank to fill and then remain full for 25-30 minutes.

► Open the RO faucet again and leave it open until the entire chlorine bleach smell is gone. Let the accumulated water in the RO storage tank drain completely.

► Turn off the water supply to the RO. Close the RO faucet after all the pressure has been relieved and the water flow stops.

► Install all new pre- and postfilter elements, using careful aseptic techniques so as to not recontaminate the RO system.

► Reinstall the RO membrane element in its housing. Fill the membrane element housing with water and 1 milliliter (20 drops) of laundry bleach. Reassemble this membrane element, chlorinated water, and housing unit.

***\*CAUTION: High levels of chlorine over an extended period of time can degrade polyamide thin film composite (TFC) RO membranes, although significant degradations should not occur in these specified few minutes of chlorine contact time.***

► Immediately reopen the water supply to the RO system and reopen the RO faucet. Let water drip from the RO faucet until the chlorine bleach smell has dissipated.

► Finally, close the RO faucet, let the storage tank completely refill, and discard the first full tank of water following the completion of this procedure.

## **Follow-up**

It is a good idea to double check that the water is safe. After receiving the results of a satisfactory sample analysis, take another water sample approximately 30 days after the first sample and have the water retested. If coliform bacteria are detected again, redisinfect the well using the same procedure.

If the well and water system have not been disinfected for many years, they may need to be disinfected more than once. If multiple disinfections are unsuccessful, and coliform bacteria persist, contact a licensed well contractor or pump installer who can utilize special techniques and equipment to disinfect the well. The well may have to be physically cleaned or treated with other chemicals.

The owner, well contractor, or pump installer should also inspect the well for any damage. Well casings can be cracked or well caps loosened if struck by vehicles or by garden or farming equipment. It is essential that any plumbing or well defects that could allow surface water or other contaminants to enter the well be corrected. If the well cannot be successfully disinfected, the source of the contamination should be determined if possible. If the source cannot be corrected or removed, the well may need to be sealed and a new well drilled.