



2018
ANNUAL CONFERENCE

**Branson
Convention Center
Branson, MO
February 27-March 1**

—10 HOURS FOR FULL ATTENDANCE—

**THIS MEETING IS APPROVED FOR
DNR CERTIFICATION RENEWAL HOURS AND
IS BLUE (WATER) VOUCHER ELIGIBLE**

TUESDAY: COURSE NUMBER 1805078
WATER TREATMENT, 3.0 HOURS
DISTRIBUTION, 3.0 HOURS
WASTEWATER, 3.0 HOURS

WEDNESDAY: COURSE NUMBER 1805079
WATER TREATMENT, 5.0 HOURS
DISTRIBUTION, 5.0 HOURS
WASTEWATER, 5.0 HOURS

THURSDAY: COURSE NUMBER 1805080
WATER TREATMENT, 2.0 HOURS
DISTRIBUTION, 2.0 HOURS
WASTEWATER, 2.0 HOURS



KEYNOTE SPEAKER —

“The Mayberry Deputy” (MD) “Abe Lincoln” and “Ebenezer Scrooge” are aliases of David Browning. Improvisational actor, humorist, speaker and host, Browning uses costuming, gestures, facial expressions and audience participation to provide an atmosphere of family humor. Whether events are corporate or non-profit, his non-offensive, thoughtful, memorable performances appeal to diverse ages & backgrounds. With over 5,000 presentations in over 35 states and Canada as the Mayberry Deputy, we’re sure you’ll notice why, “We have extra Security.”



The MRWA Conference App for Android and Apple devices!! Includes Session Schedules & Exhibit Hall Layout, plus an added bonus this year!! In addition to door prizes, special “app” prizes will be given to lucky attendees using our conference app. Be ready to join the excitement by downloading the MRWA conference app today!!



**Prepare to be AMAZED!!
The Exhibit Hall Grand Opening!!
Food, Entertainment, and
all the LATEST & GREATEST
in the fields of Water
and Wastewater!!**



THE HOST HOTELS WILL SELL OUT ... BOOK YOUR ROOMS NOW!



LODGING INFORMATION—HOST HOTELS

*Hilton Branson
Promenade
3 Branson Landing
Branson, MO 65616*

Phone 866-568-0890
or
<https://goo.gl/1arFxs>

*Hilton Branson
Convention Center
200 Main St.
Branson, MO 65616*

Phone 866-442-0959
or
<https://goo.gl/uvYFZ9>



Use Group Code **MRWA18** to get the special rate of **\$109** per night. You may also visit morrualwater.org/annual-conference/ for clickable links.

Reservations must be made by February 5, 2018. No exceptions. Rates published are for single occupancy. An extra person charge per person may apply for 2 or more guests sharing the same guestroom. There is a 12.60% per room per night tax. Payment for room and tax and all incidental charges is due in full upon check out. Payment can be made by cash, by certified check, or credit card. Hotel accepts American Express, Diners Club, Discover Card, Duet Card, Eurocard, JCB International, Maestro/Switch, Master Card or Visa. If you wish to cancel, please do so 48 hours prior to 4 pm on check-in date to avoid cancellation penalties. In accordance with ADA, a limited number of rooms for guests with special needs are available. Please contact the hotel reservations department to confirm your arrangements. At check-in, the front desk will verify your check-out date. Rates quoted are based on check-in date and length of stay. Should you choose to depart early a departure fee will be charged.

Conference Agenda

SESSIONS COLOR KEY

BLUE——Water Treatment Session
GRAY—— Water Distribution Session
BLUE/GRAY-Combined Water Session
GREEN----- Wastewater Session
BLACK----- Legal Session
PURPLE----- Management Session
RED ----- Exhibitor Events

Session Presenters include:

Mike Logston-Bartlett & West
Don Van Veldhuizen-USA Bluebook
 Joe Hauser, Jr.-Hauser Construction, Inc.
John Schumacher-USGS
 Jacob Jaspersen-Badger Meter
Joe Beffa-Vandevanter Engineering
 Scott Robbins-Kennedy, Kennedy, Robbins & Yarbro, LC
 Doug Silvius- Martin | Pringle
Larry VanGilder-City of Branson/MRWA (ret.)
 Patrick Woods-Archangel Cyber
Autumn Grimm-MoDHSS
MRWA Circuit Riders, Joe Anstine & Brad Rayburn
MRWA Resource Conservation, Wayne Roderman
 MRWA Energy Efficiency, **Jim Enterline**

TUESDAY, FEBRUARY 27, 2018

8:00 am Registration Opens in the Convention Center Lobby

9:00 am - 10:30 am Opening Session- Welcome, Conference Overview
 Employer Benefits from Apprenticeships
 Suzanne Richards, Dept. of Economic Development

10:30 am - 11:15 am Keynote Address:
 The Mayberry Deputy

11:15 am - 11:30 am Break

11:30 am - 12:30 pm Awards Luncheon

12:30 pm - 1:00 pm Break

1:00 pm - 2:00 pm SESSIONS
 -Backflow Prevention 101
 -Proper Testing & Disinfection of Water Mains
 -Safety in the Field of Wastewater
 -Staying in Compliance: The Sunshine Law and Your Public

2:00 pm - 3:00 pm SESSIONS
 -Elements of a Cross-Connection Control Program
 -Proper Testing & Disinfection of Water Mains (cont.)
 -Safety in the Field of Wastewater (cont.)
 -Des Moines Water Lawsuit: Lessons Learned

3:00 pm - 4:00 pm SESSIONS
 -Groundwater Modeling
 -Activated Sludge: Basics
 -Protecting Your Service Area from Encroachment

4:00 pm - 6:00 pm EXHIBIT HALL GRAND OPENING
Appetizers and Entertainment with the Exhibitors

WEDNESDAY, FEBRUARY 28, 2018

7:00 am - 8:00 am Registration Open
BREAKFAST WITH EXHIBITORS

8:00 am - 9:00 am SESSIONS
 -Treatment Plant Production Meters
 -Radio Read, Cellular, & Fixed-Based Meter Technology
 -Activated Sludge: Process Control
 -Personnel Hiring: Policies & Procedures to Protect You
 -Supervisor Roles & Responsibilities

9:00 am - 10:00 am SESSIONS
 -Water Loss Determinations
 -Activated Sludge: Process Control (cont.)
 -Cyber Security: Staying out of Legal Trouble
 -Policies and Procedures

10:00 am - 11:00 am BREAK WITH EXHIBITORS

11:00 am - 12:00 pm SESSIONS
 -What To Do When You Suddenly Get Promoted to Manager
 -Activated Sludge: Filament Control
 -How Pending Lawsuits May Affect Your Utility
 -Personnel Management

12:00 pm - 1:30 pm LUNCH WITH EXHIBITORS

1:30 pm - 2:30 pm SESSIONS
 -Variable Frequency Drives
 -Activated Sludge: Troubleshooting
 -Employee Theft: Prevention & Prosecution
 -Dealing with Personnel Issues

2:30 pm - 3:30 pm BREAK WITH EXHIBITORS

3:30 pm - 4:30 pm SESSIONS
 -Energy Efficiency 101
 -Disinfection of Wastewater: The "Need-to-Know"
 -Attorneys' Roundtable: Legal Questions for our Panel
 -Human Resources: Laws & Legal Responsibilities

4:45 pm - 5:30 pm REGIONAL CAUCUSES

THURSDAY, MARCH 1, 2018 (GENERAL SESSIONS)

7:30 am Breakfast Opens

8:00 am - 9:00 am Business Meeting Breakfast & Legislative Update

9:00 am-10:00 am Basic Steps to Protect SCADA Systems from Cyber Intrusion

10:00 am-10:45 am BREAK

10:45 am-11:45 am Avoiding the Risks of Water-Borne Diseases

11:45 am - ???? Registration Prize Drawing

Registration Prize Drawing

You must be registered for the 2018 MRWA Annual Conference with a full paid registration at the MRWA Member Rate or Non-Member Rate to be eligible for the prize drawing. Must be present to win.



**2018 Annual Conference
Branson Convention Center
February 27 - March 1, 2018**

REGISTRATION FORM
ONE PER FORM
COPY IF NEEDED

NAME: _____

MAILING ADDRESS: _____

SYSTEM: _____

CITY/STATE/ZIP: _____

CERTIFICATION #: _____

EMAIL ADDRESS: _____

PHONE #: _____

If paying by credit card, please follow these steps:
1.) Fill out and fax/mail form to MRWA Office.
2.) Call office to complete credit card payment.

To ensure proper distribution of credit hours, you must accurately and clearly provide your MoDNR certification number. MRWA will not be responsible for incorrect information. MoDNR credit hours have been applied, course numbers noted on this form, and rosters will be available at the conference.

TO VERIFY YOUR ATTENDANCE AT THE CONFERENCE AND FOR ELIGIBILITY OF PAYMENT BY VOUCHERS, YOU MUST SIGN THE ROSTERS EVERY DAY.

REGISTRATIONS CANCELLED AFTER FEBRUARY 16th WILL BE SUBJECT TO A \$50 CANCELLATION FEE.

FULL REGISTRATION-All 3 Days of Training includes ALL conference meals, eligibility for Registration Prize & exhibit hall drawings!

Use Course # 1805078 for Training Voucher Purposes

MRWA Member System Rate: \$270.⁰⁰ _____

Non-Member System Rate: \$500.⁰⁰ _____

Complimentary Spouse Registration: \$0.⁰⁰ _____

(With full paid registration, limited to ONE person only. A spouse is considered to be a husband, wife, or partner. Not eligible for credit hours. Not eligible for exhibit hall drawings or registration prize drawing.)

Name of Spouse: _____

(Please print as will appear on Name Badge)

Total Due _____

Please Note!!

If paying with Vouchers, please use 2018 Vouchers to pay for this 2018 event. We ask that you send those to our office at the remittance address on this form prior to the conference. If you register and do not send in your vouchers, and if you do not attend or make arrangements to cancel at least 5 business days prior to the conference, your system will be billed for a member system rate of \$270.⁰⁰!!

**Please Return
Completed Forms
with Remittance To:**



**901 Richardson Drive
Ashland MO 65010
(573) 657-5533 phone
(573) 657-0533 fax**