# Annual Conference

**Branson Convention Center**

**Branson, MO**

**March 10-12, 2020**

<table>
<thead>
<tr>
<th>Day</th>
<th>March 10</th>
<th>March 11</th>
<th>March 12</th>
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<tbody>
<tr>
<td><strong>Course #</strong></td>
<td>2005071</td>
<td>2005072</td>
<td>2005073</td>
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<tr>
<td><strong>Water Treatment</strong></td>
<td>4.0 hours</td>
<td>6.0 hours</td>
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<tr>
<td><strong>Distribution</strong></td>
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<td><strong>Wastewater</strong></td>
<td>4.0 hours</td>
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**2-For-1 Conference**

Details Inside!!

15 Hours WW available
12 Hours DS/DW available

**Monday, March 9, 2020**

**Pre-Conference Wastewater Seminar**

Course Number 2005069
Water Treatment, 0.0 hours
Distribution, 0.0 hours
Wastewater, 3.0 hours

[www.moruralwater.org](http://www.moruralwater.org)
Conference Agenda

MONDAY, MARCH 9, 2020
2:00 pm - 5:30 pm Pre-Conference Wastewater Seminar

TUESDAY, MARCH 10, 2020
8:00 am Registration Opens
9:00 am - 10:00 am Opening Session:
Welcome and Conference Overview
Randy Norden, MRWA Executive Director
10:00 am - 11:00 am Keynote Address:
Everything You Need To Know Is What Nobody Tells You
Michele Broxton, MBA-HRM
11:00 am - 11:15 am Intermission
11:15 am - 12:00 pm Awards Ceremony
12:00 pm - 2:00 pm EXHIBIT HALL GRAND OPENING With LUNCH
2:00 pm - 3:00 pm GENERAL SESSION
Water Body Health
Tony Thorpe, Lakes of Missouri Monitoring Program
3:00 pm - 4:00 pm GENERAL SESSION
Drinking Water and Wastewater Project Planning
Donald Jones, MRWA Wastewater Technician
4:30 pm - 6:30 pm EXHIBIT HALL SOCIAL
Appetizers, Hydrant Competition, and more with the Exhibitors

WEDNESDAY, MARCH 11, 2020
7:00 am - 8:00 am Registration Opens
BREAKFAST WITH EXHIBITORS
8:00 am - 9:00 am SESSIONS
-DS-Maintaining Water Quality
-DW-PFAS and PFOAS 101
-WW-Nitrogen Removal Fundamentals: A WW Specialist Need-to-Know
-MG-Effective Utility Policies and Procedures
-LDR-Leadership: Hindsight 2020
9:00 am - 10:00 am SESSIONS
-DS-Water Level Controls and Monitoring
-DW-Chlorinator Troubleshooting and Rebuilding
-WW-Nitrogen Removal Fundamentals (continued)
-MG-Utility Budgets: Making them User Friendly and Statutory Requirements
-LDR-Leadership: Perception
10:00 am - 11:00 am BREAK WITH EXHIBITORS
11:00 am - 12:00 pm SESSIONS
-DS-Understanding Pressure and Flows in the Distribution System
-DW-Pump and Impeller Repair
-WW-Nitrogen Removal: Making it Work in My Plant
-MG-Water Purchase/Sewer Service Contracting Issues
-LDR-Leadership: Focus
12:00 pm - 1:00 pm LUNCH WITH EXHIBITORS
1:00 pm - 2:00 pm SESSIONS
-DS-Land Management Practices for Sourcewater Protection
-DW-Energy Efficiency Assessments for Water and Wastewater Facilities
-WW-Phosphorus Removal Fundamentals: A WW Specialist Need-to-Know
-MG-Family and Medical Leave Act (FMLA) Compliance
-LDR-Leadership: Insight
2:00 pm - 3:00 pm BREAK WITH EXHIBITORS
3:00 pm - 4:00 pm SESSIONS
-DS-Farm Bureau Update (Agriculture, Drinking Water and Clean Water Quality)
-DW-Cyanotoxins, Microcystins, and Legionella
-WW-Phosphorus Removal: Making it Work in My Plant
-MG-Managing Human Resources Compliance in Department of One
-LDR-Leadership: Near-Sighted Vision
4:00 pm - 5:00 pm SESSIONS
-DS-Converting Chlorine to Chloramines
-DW-New Risk Assessment and ERP Requirements
-WW-Phosphorus Removal: Making it Work in My Plant (continued)
-MG-Attorney Roundtable
-LDR-Leadership: Far-Sighted Vision
5:00 pm REGIONAL CAUCUSES

THURSDAY, MARCH 12, 2020
8:00 am - 9:00 am Breakfast
9:00 am - 9:45 am Business Meeting
9:45 am - 10:00 am Break
10:00 am - 11:00 am General Session
Electrical Safety Training for Drinking Water and Wastewater
11:00 am - 12:00 pm General Session
Electrical Safety Training for Drinking Water and Wastewater
12:00 pm Raffle and Registration Prize Drawing

Registration Prize

You must be registered for the 2020 MRWA Annual Conference with a full paid registration at the MRWA Member Rate or Non-Member Rate to be eligible for the prize drawing. Drawing will immediately follow last session. Must be present to win.
**Using VOUCHERS?**

**Details Below**

This Conference is a 2-for-1 Conference. If using vouchers, you may register with **BLUE** or **GREEN** vouchers. Here’s how:

1) If you pay for and attend the **Pre-Conference Wastewater Workshop** on Monday, March 9, you receive the 3-Day **2020 Annual Conference** at no additional charge.

2) If you pay for and attend the 3-Day **2020 Annual Conference**, March 10-12, you receive the **Pre-Conference Wastewater Workshop** on March 9, no additional charge.

3) If paying with **GREEN VOUCHERS**, you MUST BE PRESENT & MUST SIGN the roster on **Monday, March 9**.

4) If paying with **BLUE VOUCHERS**, you MUST BE PRESENT & MUST SIGN the rosters on **Tuesday, March 10, Wednesday, March 11, and Thursday, March 12**.

Failure to sign the appropriate rosters may result in charges to your system.

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**Again This Year!**

**Branson’s show season will be started. To learn more, visit [www.bransonticket.com](http://www.bransonticket.com) or call 417.335.2707.**

**There will be NO FREE PARKING at the Branson Convention Center. Parking options are:**

A. **$13.00/Day for Branson Convention Center Parking Garage** (covered parking located across Sycamore St. to the west of the Convention Center.)

B. **$7.00/Day for Branson Convention Center Parking Lot** (open lot located on the south side of the Convention Center.)

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**The Host Hotels Will Sell Out ... Book Your Rooms Now**

**Lodging Information—Host Hotels**

<table>
<thead>
<tr>
<th>Hotel</th>
<th>Address</th>
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<tbody>
<tr>
<td>Hilton Branson Promenade</td>
<td>3 Branson Landing, Branson, MO 65616</td>
</tr>
<tr>
<td>Hilton Branson Convention Center</td>
<td>200 Main St., Branson, MO 65616</td>
</tr>
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Phone 866-568-0890  Phone 866-442-0959

To get the special MRWA single/double rate of **$129** per night visit [moruralwater.org/annual-conference-2020/](http://moruralwater.org/annual-conference-2020/) for clickable links or use code **MRWA20** when calling for reservations.

**Reservations must be made by February 7, 2020. No exceptions.**

Rates published are for single/double occupancy. An extra person charge per person may apply for 3 or more guests sharing the same guestroom.

Payment for room and tax and all incidental charges is due in full upon check out. Payment can be made by cash, by certified check, or credit card. Hotel accepts American Express, Diners Club, Discover Card, Duet Card, Eurocard, JCB International, Maestro/Switch, Master Card or Visa.

A limited number of rooms for guests with special needs, in accordance with ADA, are available. Please contact the hotel reservations department to confirm your arrangements.

At check in, the front desk will verify your check-out date. Rates quoted are based on check-in date and length of stay. Should you choose to depart early a departure fee will be charged.

We reserve the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain or resulted from a mistake or error.
REGISTRATION FORM
ONE PER FORM
PLEASE PRINT

NAME: _________________________________________        MAILING ADDRESS:____________________________________

SYSTEM:_________________________________________        CITY/STATE/ZIP:____________________________________

CERTIFICATION #:_________________________________        EMAIL ADDRESS:____________________________________

PHONE:___________________________________________

This conference has been approved for credit hours through MoDNR.
• Are you registering with MoDNR Drinking Water (Blue) Training Vouchers? USE THIS FORM and use Course # 2005071 on the voucher form.
• Are you registering with MoDNR Wastewater (Green) Training Vouchers? USE THIS FORM and use Course # 2005069 on the voucher form.

If registering with MoDNR vouchers, please be sure to use 2020 vouchers to pay for this 2020 event and include the entire voucher form with your registration form.

IF REGISTERING WITH VOUCHERS, PLEASE CHECK THE APPROPRIATE BOX:

☐ GREEN VOUCHERS  ☐ BLUE VOUCHERS

FULL REGISTRATION—All 3 Days of Training includes ALL conference meals, eligibility for Registration Prize & exhibit hall drawings!

MRWA Member System Rate:                          $270.00       ______

Non-Member System Rate:                              $500.00       ______

Complimentary Spouse Registration:
(With full paid registration, limited to ONE person only. A spouse is considered to be a husband, wife, or partner. Not eligible for credit hours.
Not eligible for exhibit hall drawings or registration prize drawing.)

Name of Spouse:____________________________________        Total Due ______

(Please print as it will appear on Name Badge)

To ensure proper distribution of credit hours, you must accurately and clearly provide your MoDNR certification number each day you sign the roster. MRWA will not be responsible for incorrect information. MoDNR credit hours have been applied, course numbers noted on this form, and rosters will be available at the conference.

TO VERIFY YOUR ATTENDANCE AT THE CONFERENCE AND FOR ELIGIBILITY OF PAYMENT BY VOUCHERS, YOU MUST SIGN THE ROSTERS EVERY DAY.

CANCELLATION POLICY

Due to scheduling limitations and meal costs, the last day to cancel registrations is March 3, 2020. All uncancelled no-show registrations will be liable for the full member system rate of $270.00.

901 Richardson Drive
Ashland MO 65010
(573) 657-5533 phone
(573) 657-0533 fax

Please Return Completed Forms with Remittance To:

www.moruralwater.org