



Frequently Asked Questions

- How do I register for the MRWA Spring Training LIVE ONLINE?

3 Easy Steps to Register

1. Register for the training through MRWA by filling out the online form on the MRWA website (moruralwater.org).
2. Once registered through MRWA, you will receive email notification/confirmation. CLICK EACH LINK within the confirmation to register for all 7 days through ZOOM.
3. Once registered through ZOOM, you will receive email notifications from ZOOM with your unique Click Here to Join links (one for each day). Save the links to join the training. If you're new to virtual training, go to zoom.us/signup to sign up for a free ZOOM account. (This is optional, but it makes attending the virtual event easier.)

- **Q: Is this training event voucher eligible?**

A: YES! This event is BLUE VOUCHER eligible.

- **Q: How many re-certification hours are available?**

A: There are a total of 16.0 hrs DW | 15.0 hrs DS | 14.0 hrs WW

- **Q: Do I have to attend all 7 days?**

A: Registration is for all 7 days. Attending all 7 days will yield the re-cert hours mentioned above. **YOU MUST ATTEND EACH DAY** to receive full credit.

- **Q: My system is "computer-tech challenged." We have more than one person wanting to attend, but don't have enough devices (smartphone, tablet, laptop, desktop). What do we do?**

A: Ultimately, 1 person per device is best. But, if your system has more people than devices available, contact MRWA for consideration and we'll walk you through the steps.

- **Q: Can I call in to the meeting via telephone?**

A: **NO**. At this time, attendees must have viewing capabilities through a smart-technology device (smartphone, tablet, laptop, desktop.)

- **Q: How do I use a smartphone to view the event?**

A: Simply go to the Google Play store or iTunes App store and download the ZOOM app. Make sure when you're in the app store, the app shows the zoom.us website. When you join the meeting, turn your phone sideways (landscape) for optimum viewing.

- **Q: With this being an online (virtual) event, is the registration still \$420.00 for non-members?**

A: Yes, MRWA membership provides deep discounts for training, conferences, and all things MRWA. As a non-member, join MRWA today and receive this training for a savings of over 30%.